

Registered Web Users Guide

Page Navigation

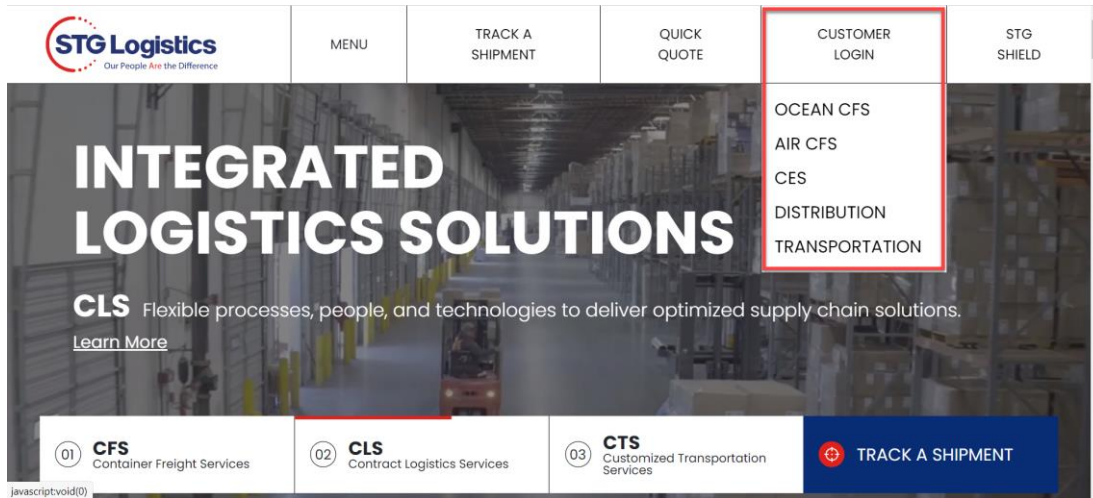
Click ctrl and the page # desired page.

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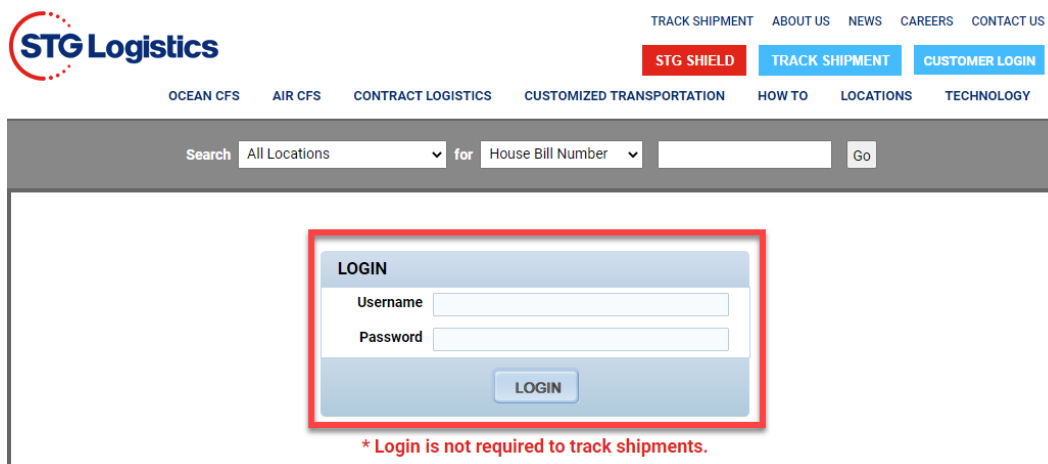
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Customer Login

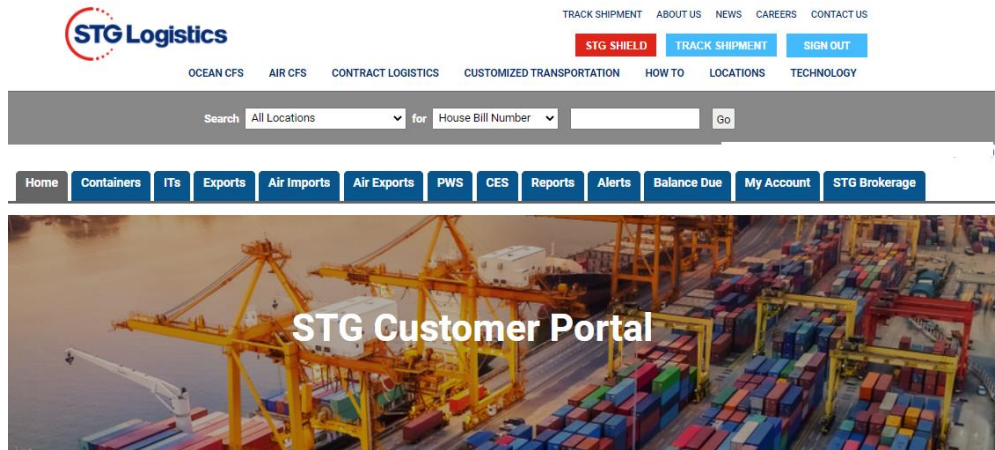
Access the Registered Users section of the web site by hovering over the **CUSTOMER LOGIN** button and select the type of Customer: Ocean CFS, Air CFS, CES, Distribution, or Transportation.



You will now be directed to the log-in page to access your account information. Login using the username and password assigned by your account administrator, Click **LOGIN** and the home page will appear.



STG Customer Portal homepage.

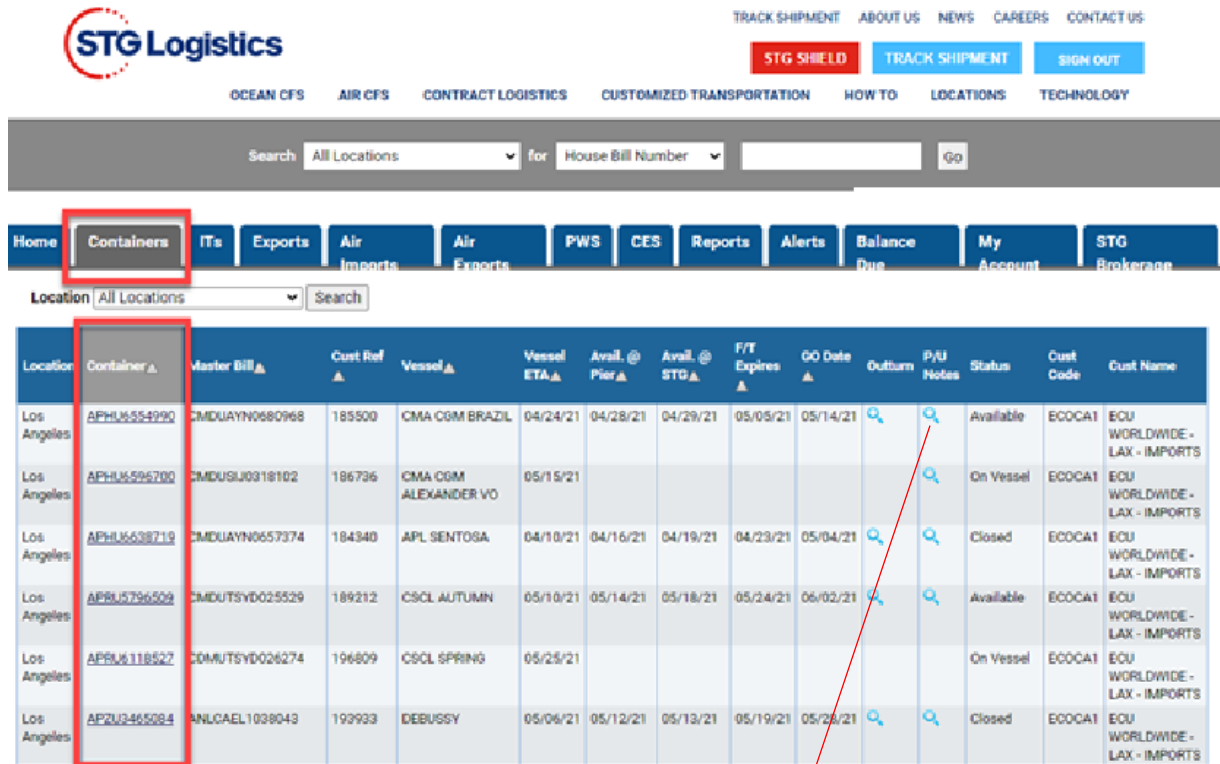


Available Tabs:

Containers	For account using IPI Services
ITs	For accounts using IPI Services
Exports	For accounts using Export Services
Air Imports	For accounts using Air Imports Services
Air Exports	For accounts using Air Exports Services
PWS	Public Warehousing System
CES	Customer Examination Station
Reports	Cargo status reports
Alerts	Set up alerts
Balance Due	Financial information such as invoices, statements
My Account	Look up user account information
STG Brokerage	Manage Transportation

Container

Container Numbers are the active link. By clicking on the **container number** user gets display of container level details.



STG Logistics

TRACK SHIPMENT ABOUT US NEWS CAREERS CONTACT US

STG SHIELD TRACK SHIPMENT SIGN OUT

OCEAN CFS AIR CFS CONTRACT LOGISTICS CUSTOMIZED TRANSPORTATION HOW TO LOCATIONS TECHNOLOGY

Search All Locations for House Bill Number Go

Home Containers ITs Exports Air Imports Air Exports PWS CES Reports Alerts Balance Due My Account STG Brokerage

Location All Locations Search

Location	Container	Master Bill	Cust Ref	Vessel	Vessel ETA	Avail. @ Pier	Avail. @ STG	F/T Expires	GO Date	Outturn	PU Notes	Status	Cust Code	Cust Name
Los Angeles	APHU6554990	CMDUAYN0680968	185500	CMA CGM BRAZIL	04/24/21	04/28/21	04/29/21	05/05/21	05/14/21			Available	ECOCA1	ECU WORLDWIDE - LAX - IMPORTS
Los Angeles	APHU6596700	CMDUSUJ0318102	186736	CMA CGM ALEXANDER VO	05/15/21							On Vessel	ECOCA1	ECU WORLDWIDE - LAX - IMPORTS
Los Angeles	APHU6538719	CMDUAYN0657374	184340	APL SENTOSA	04/10/21	04/16/21	04/19/21	04/23/21	05/04/21			Closed	ECOCA1	ECU WORLDWIDE - LAX - IMPORTS
Los Angeles	APRU5756508	CMDUTSYD025529	189212	CSCL AUTUMN	05/10/21	05/14/21	05/18/21	05/24/21	06/02/21			Available	ECOCA1	ECU WORLDWIDE - LAX - IMPORTS
Los Angeles	APRU6118527	COMUTSYD026274	196809	CSCL SPRING	05/25/21							On Vessel	ECOCA1	ECU WORLDWIDE - LAX - IMPORTS
Los Angeles	APZU2465084	ANLCAEL1038043	199933	DEBUSSY	05/06/21	05/12/21	05/13/21	05/19/21	05/28/21			Closed	ECOCA1	ECU WORLDWIDE - LAX - IMPORTS

By selecting the PU Notes the information is displayed for the user.

Pickup Notes for Container APHU6554990

STILL ON VESSEL 04-23 (LFD 04-30)
APPT: 04-28 18:00

By selecting any of the AMS HBL, AMS HBL Number is the active link, the user will be directed to the Lot Detail Information Page.

Container Information

Location	Seattle	Status	On Vessel
Container Number	SZLU9683127	Vessel ETA	05/28/21
Master Bill Number	COSU6299437840	Available at Pier	
STG Reference Number	5715378	Appointment Date	
Vessel Name	CMA CGM PELLEAS	Appointment Time	
Customer Reference	200411	Available at STG	
		LCL Free Time Expires	
		Return Empty Date	
		GO Date	

[Warehouse Collect](#)
[View Notes](#)
[View Outturn Report](#)
[Create Alert](#)

AMS HBL Number	HBL Number	Pcs	Pkg	Lbs	Cbm	Description	ITD	HL	Hold	Mks Hld	Ship Date	STG Delivery
KWE0610146001548	SRGPD00155	36	CTN	926	2.601	PERFORMANC	POR					
HNLTKRA2100215	PUSSEA21050001	257	CTN	4747	17.856	257 CTNS O	POR					
NLCVSEA21050141	PUSSEA21050002	7	CTN	269	0.436	PRINTED BO						Delivery Quote
PSEASSKR21050003	PUSSEA21050003	9	PKG	10417	6.804	BOBCAT 6G						Delivery Quote

To view **Warehouse Collect** or **View Notes** click blue buttons below.

To view **Print Arrival Notice, View Charges, ePay Receipt, Guarantee Charges, Release, Release Marks Hold, Create Alert, or Insurance Certificate** click on buttons to the right.

Home
Containers
ITs
Exports
Air Imports
Air Exports
PWS
CES
Reports
Alerts
Balance Due
My Account
STG Brokerage

CFS Cargo Details

Location	Seattle
Container Number	SZLU9683127
Master Bill of Lading	COSU6299437840
AMS HBL Number	KWE0610146001548
House Bill of Lading	SRGPD00155
Customer Reference	SRGPD00155
Tracking Number	
Pieces (Man/Rec/Plt)	36 / CTN / 0 PLT
Weight	926 Lbs
Volume	2.601 CBM
Headload	No
Free Time Expires	
Cargo Description	PERFORMANCE GLOVENW: 365.40 KGS

[Warehouse Collect](#)
[View Notes](#)

Pick Up Requirements

Status	Not Available <small>Items in red below must be cleared prior to pickup.</small>
Pick Up Number (Job-Lot Number)	5715378-01
Customs Release	Required at destination
Freight Release	Required
Delivery Order	No
Cargo On Hold	No
Marks Hold	No

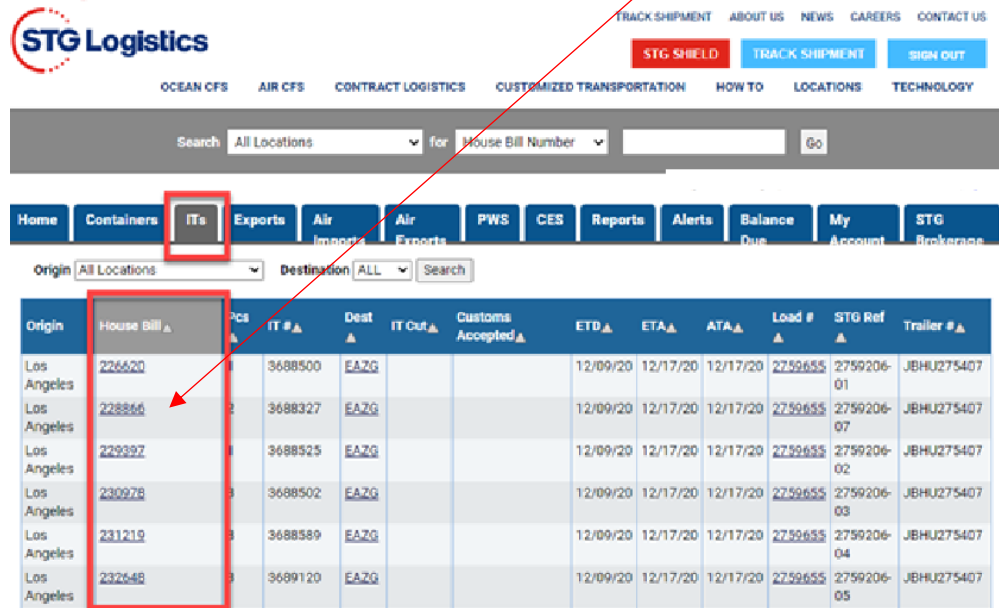
Shipping Information

ATA	N/A	Ship Date	N/A
ETA	N/A	Destination	POR
Pick Up Agent	N/A	IT Number	N/A
Pro Number	N/A	Load Number	N/A
		Trailer Number	N/A

[Print Arrival Notice](#)
[View Charges](#)
[ePay Receipt](#)
[Guarantee Charges](#)
[Release](#)
[Release Marks Hold](#)
[Create Alert](#)
[Insurance Certificate](#)

IT's

By selecting any of the **House Bill** numbers, House Bill # is an active link, the user will be directed to the Lots Information Detail page.

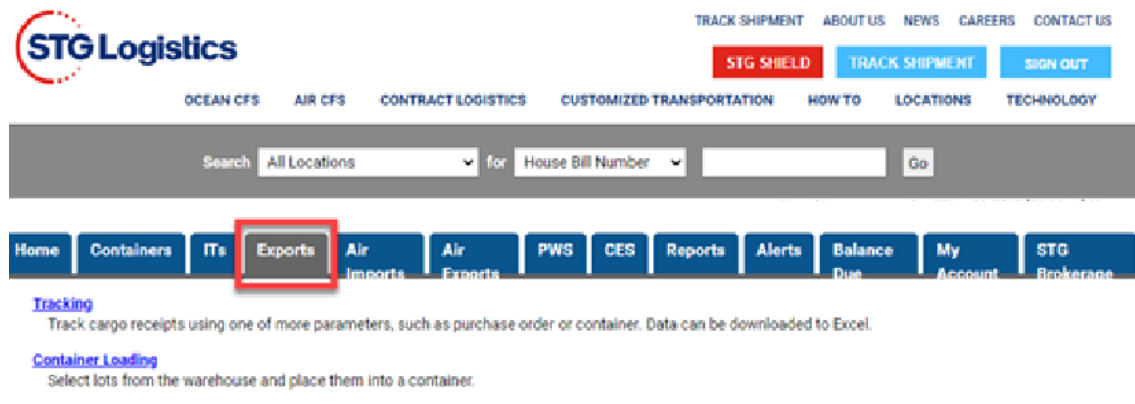


The screenshot shows the STG Logistics website interface. The 'IT's' menu item is highlighted with a red box. Below it, a table lists various House Bill numbers for Los Angeles. A red arrow points from the 'IT's' menu to the 'House Bill' column in the table.

Origin	House Bill ▲	PCS ▲	IT #▲	Dest ▲	IT Out▲	Customs Accepted▲	ETD▲	ETA▲	ATA▲	Load # ▲	STG Ref ▲	Trailer #▲
Los Angeles	226620		3688500	EAZG			12/09/20	12/17/20	12/17/20	2759206-01	2759206-01	JBHJ275407
Los Angeles	228866		3688327	EAZG			12/09/20	12/17/20	12/17/20	2759206-07	2759206-07	JBHJ275407
Los Angeles	229397		3688525	EAZG			12/09/20	12/17/20	12/17/20	2759206-02	2759206-02	JBHJ275407
Los Angeles	230978		3688502	EAZG			12/09/20	12/17/20	12/17/20	2759206-03	2759206-03	JBHJ275407
Los Angeles	231219		3688589	EAZG			12/09/20	12/17/20	12/17/20	2759206-04	2759206-04	JBHJ275407
Los Angeles	232648		3689120	EAZG			12/09/20	12/17/20	12/17/20	2759206-05	2759206-05	JBHJ275407

Exports

Obtain status of Dock Receipts and Outbound Loads.



The screenshot shows the STG Logistics website interface. The 'Exports' menu item is highlighted with a red box. Below the navigation bar, there are links for 'Tracking' and 'Container Loading'.

Tracking
Track cargo receipts using one of more parameters, such as purchase order or container. Data can be downloaded to Excel.

Container Loading
Select lots from the warehouse and place them into a container.

Tracking

Track cargo receipts using one of the more parameters, such as purchase order or container. Data can be downloaded to Excel.

Home	Containers	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
------	------------	-----	---------	-------------	-------------	-----	-----	---------	--------	-------------	------------	---------------

Export Tracking

Location:

Booking Number:

Lot Number:

Container:

Shipper:

Pro Number:

Consignee:

Purchase Order:

Destination:

Manifest:

Date Received: to

Show:

Output Type:

Container Loading

Select lots from the warehouse and place them into a container.

Home	Containers	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
------	------------	-----	---------	-------------	-------------	-----	-----	---------	--------	-------------	------------	---------------

Container Loading

Location	Manifest No	Reference	Carrier Booking	Vessel - Voyage	Sail Date
No open manifests available.					

Air Imports

Track cargo using one of the parameters, such as Master AWB No.

Home Containers ITs Exports **Air Imports** Air Exports PWS CES Reports Alerts Balance Due My Account STG Brokerage

Air Import Tracking

Location
Status
Carrier
Flight
Master AWB No
House AWB No
Cust. Ref
Consignee
Origin Airport
House It No
ETA Date Range -
Output Format

Air Exports

Obtain status of Dock Receipts and Outbound shipments.

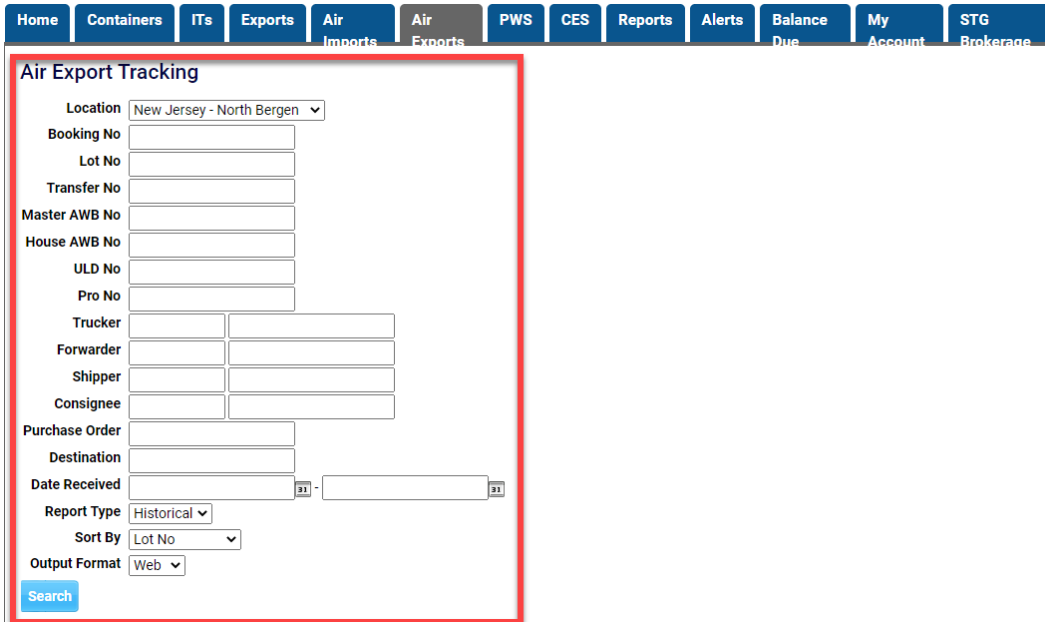
Home Containers ITs Exports Air Imports **Air Exports** PWS CES Reports Alerts Balance Due My Account STG Brokerage

[Tracking](#)
Track cargo receipts using one of more parameters, such as purchase order or container. Data can be downloaded to Excel.

[Export Transfer](#)
Select lots from the warehouse and place them into a transfer.

Tracking

Track cargo receipts using one of the parameters, such as Purchase Order.



Air Export Tracking

Location: New Jersey - North Bergen

Booking No:

Lot No:

Transfer No:

Master AWB No:

House AWB No:

ULD No:

Pro No:

Trucker:

Forwarder:

Shipper:

Consignee:

Purchase Order:

Destination:

Date Received: -

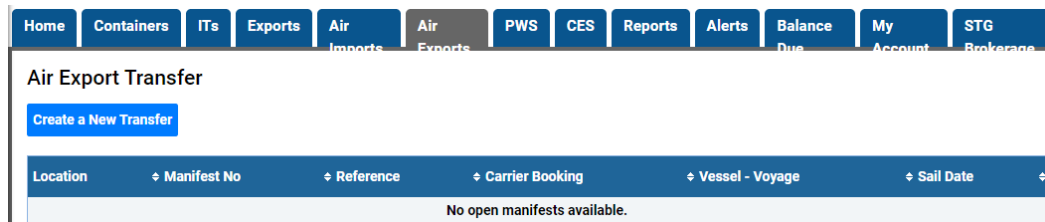
Report Type: Historical

Sort By: Lot No

Output Format: Web

Export Transfer

Obtain transfer status.

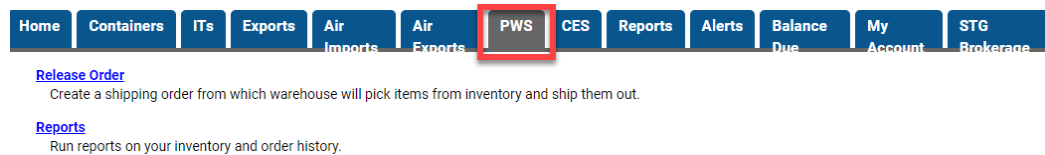


Air Export Transfer

Location	Manifest No	Reference	Carrier Booking	Vessel - Voyage	Sail Date
No open manifests available.					

PWS (Public Warehousing System)

Manage status of PWS cargo.



PWS

[Release Order](#)
Create a shipping order from which warehouse will pick items from inventory and ship them out.

[Reports](#)
Run reports on your inventory and order history.

Release Order

Enter PWS release orders.

Home	Containers	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
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PWS Shipments

[Create a New Manifest](#)

Location	Manifest No	Reference	Ship To	Requested Ship Date	Carrier	Input Date
No open manifests available.						

Reports

Available PWS storage reports.

Home	Containers	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
------	------------	-----	---------	-------------	-------------	------------	-----	----------------	--------	-------------	------------	---------------

[Inventory By SKU](#)
This report comes in summary or detail. Summary lists all products by customer with quantities on as of date. Also listed are reserved and expected quantities.
Detail report lists individual pallets with quantities in inventory including any reserved quantities.

[Manifest Activity](#)
Listing of all inbound manifest, outbound releases, or both during a specified time period. Once a manifest is displayed other users can drill down to display details.

[SKU Activity](#)
Listing of all receipts and shipments for a particular SKU including starting and ending inventory. Details also include manifest, release, and pallet information.

[Top Shipto Report](#)
Listing of top shipto codes with quantities.

[Top Items Report](#)
Listing of top SKUs shipped during a period.

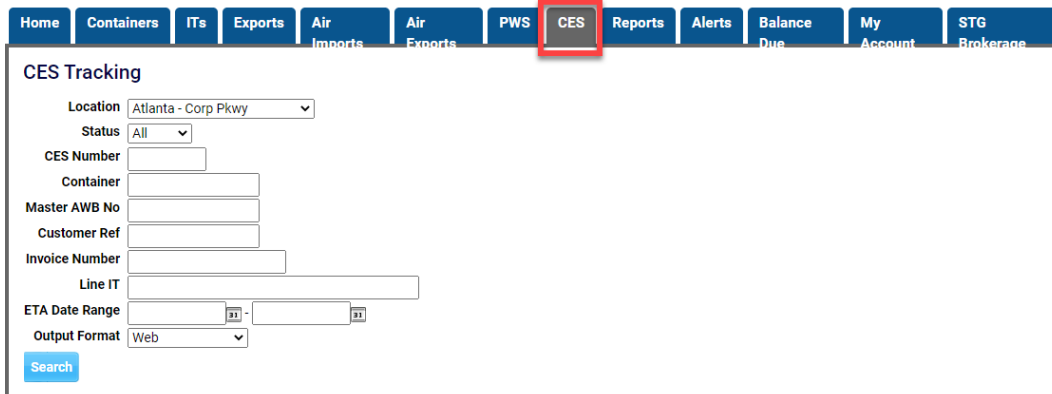
[On Hold](#)
On Hold report

Inventory by Item Reference
Brief description

Open Orders/Manifests
Brief description

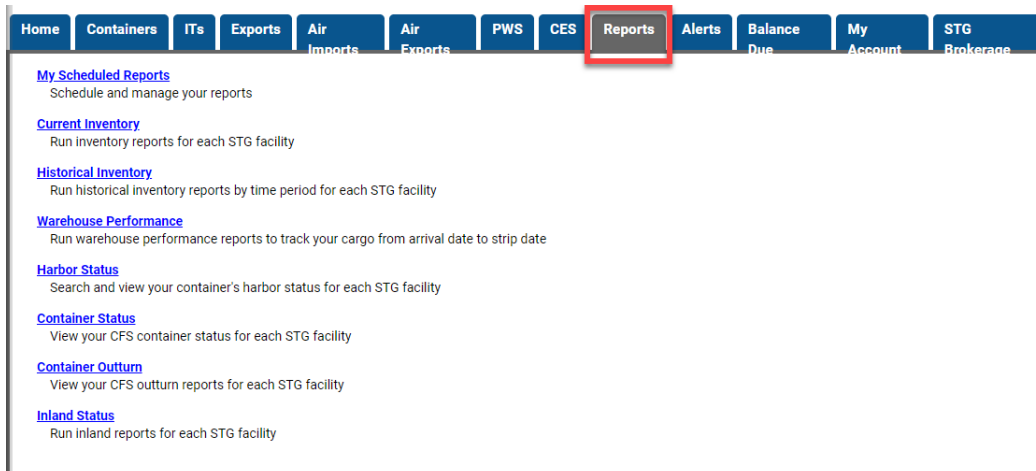
CES

Obtain status of CES shipments.

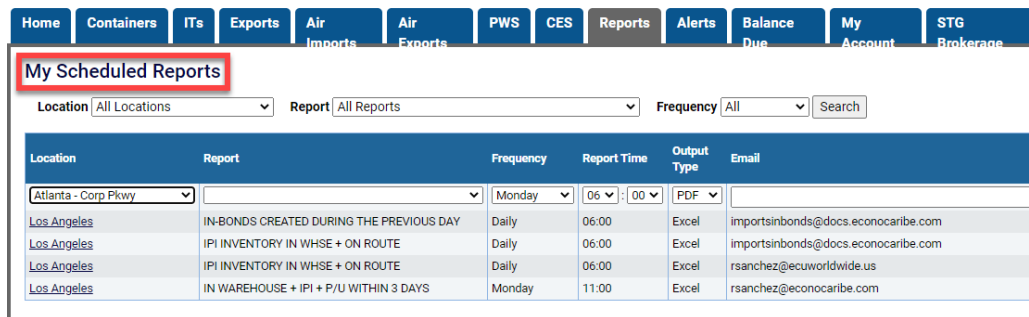


Reports

Users may run on demand reports or schedule reports.



My Scheduled Reports



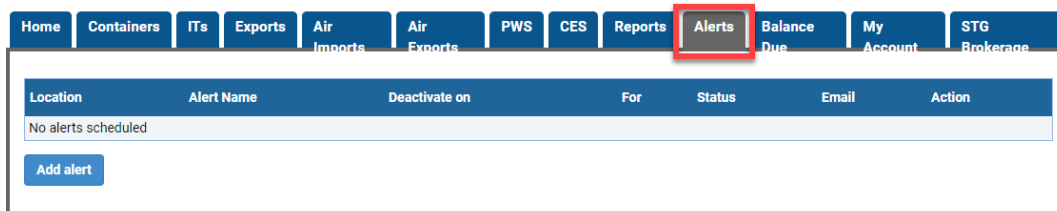
Location	Report	Frequency	Report Time	Output Type	Email
Atlanta - Corp Pkwy		Monday	06:00	PDF	
Los Angeles	IN-BONDS CREATED DURING THE PREVIOUS DAY	Daily	06:00	Excel	importsinfonds@docs.econocaribe.com
Los Angeles	IPI INVENTORY IN WHSE + ON ROUTE	Daily	06:00	Excel	importsinfonds@docs.econocaribe.com
Los Angeles	IPI INVENTORY IN WHSE + ON ROUTE	Daily	06:00	Excel	rsanchez@ecuworldwide.us
Los Angeles	IN WAREHOUSE + IPI + P/U WITHIN 3 DAYS	Monday	11:00	Excel	rsanchez@econocaribe.com

Please reference our Reports tutorial for report scheduling instructions. Tutorial are located in STG Logistics Home page. Click on **How To** and scroll down to **Customer Web Tutorials**:



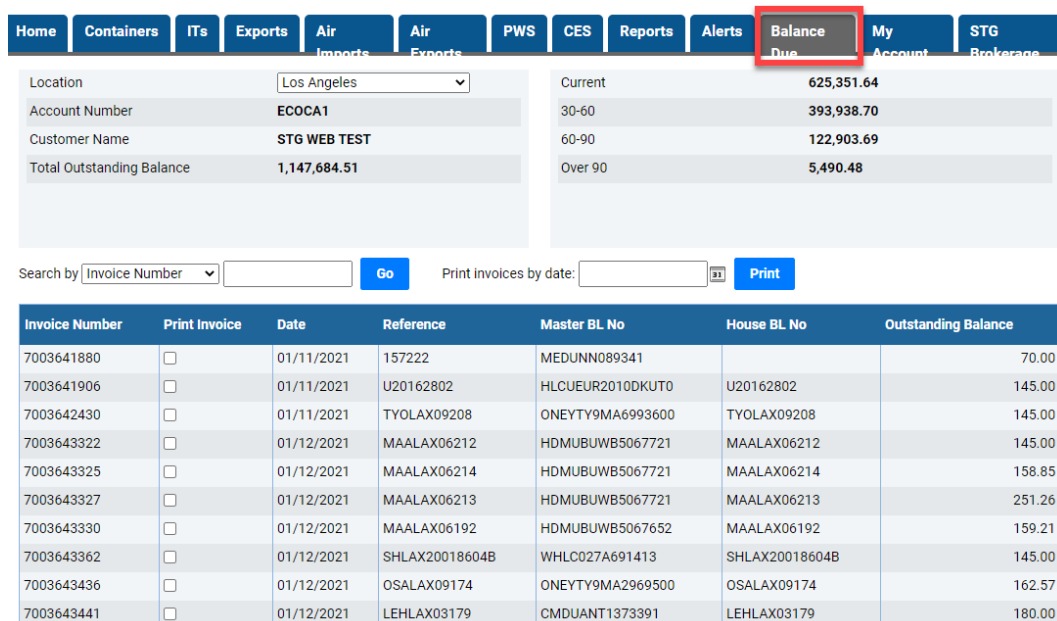
Alerts

Schedule Alerts from the Alerts tab



Balance Due

Balance Due tab will bring you to your invoice statement.



Please refer our Balance Due tutorial. Tutorial are located in STG Logistics Home page. Click on **How To** and scroll down to **Customer Web Tutorials**:



My Account



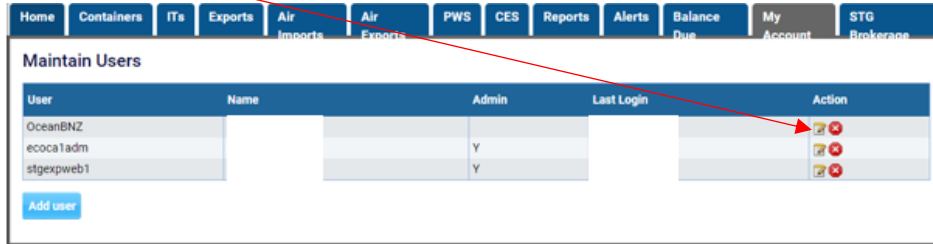
The **MY ACCOUNT** tab is where you will manage your user access. If you are logged in with admin rights, you will have the ability to “Maintain User List” feature to manage the web accounts for your customer code.







Change Password



Maintain User List

Click on the edit button to manager user logins.

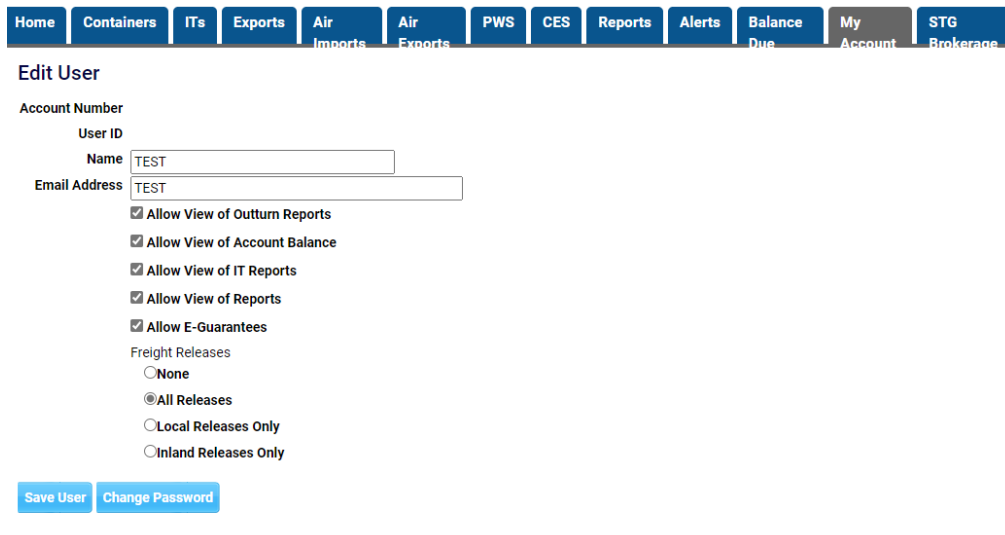


User	Name	Admin	Last Login	Action
OceanBNZ				 
ecocaladm		Y		 
stgexpweb1		Y		 

[Add user](#)

NOTE: ONLY ADMIN USERS HAVE THE ABILITY TO EDIT OTHER WEB LOGINS

Grant the appropriate access to your users.



Edit User

Account Number

User ID

Name

Email Address

Allow View of Outturn Reports

Allow View of Account Balance

Allow View of IT Reports

Allow View of Reports

Allow E-Guarantees

Freight Releases

None

All Releases

Local Releases Only

Inland Releases Only

[Save User](#) [Change Password](#)

STG Brokerage Manage Transportation.

