

Registered Web Users Guide Page Navigation

Click ctrl and the page # desired page.

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Customer Login

Access the Registered Users section of the web site by hovering over the **CUSTOMER LOGIN** button and select the type of Customer: Ocean CFS, Air CFS, CES, Distribution, or Transportation.



You will now be directed to the log-in page to access your account information. Login using the username and password assigned by your account administrator, Click **LOGIN** and the home page will appear.

STG Logistics		TRACK SHIPMENT	ABOUT US NEW	S CAREERS CONTACT US
OCEAN CFS AIR CF	S CONTRACT LOGISTICS CU	STOMIZED TRANSPORTATION	HOW TO LOCA	TIONS TECHNOLOGY
Search All Locatio	ns 🗸 for House B	ill Number 🗸	Go	l
	LOGIN			
	Username			
	Password			
	LOC	SIN		
	* Login is not required	to track shipments.	-	

STG Customer Portal homepage.





Available Tabs:

Containers	For account using IPI Services
ITs	For accounts using IPI Services
Exports	For accounts using Export Services
Air Imports	For accounts using Air Imports Services
Air Exports	For accounts using Air Exports Services
PWS	Public Warehousing System
CES	Customer Examination Station
Reports	Cargo status reports
Alerts	Set up alerts
Balance Due	Financial information such as invoices, statements
My Account	Look up user account information
STG Brokerage	Manage Transportation



Container

Container Numbers are the active link. By clicking on the **container number** user gets display of container level details.

(STGLO	GISTICS OCEAN CFS	AIR CFS	CONTRACT LO	GISTICS	CUSTON	NIZED TRAN	TRACK SH	IPMENT SHIELD ON HO	ABOUT US	S NEV CK SHI LOCA	IS CAREEF	SIGN CONT	ACT US UT OGY
		Search 🥻	II Location	s 🗸	for Ho	use Bill Nu	mber 🛩				Ģo			
Home	Containers	ITs Exports	Air Import	Air Exports	P	NS CE	S Repo	orts A	lerts	Balance Due		My Account		sTG Brokerage
Location	Container	vlaster Bill <u>A</u>	Cust Ref	Vessel	Vessel ETA <u>A</u>	Avail. @ Pier <u>A</u>	Avail.@ STGA	F/T Expires	GO Date	Outturn	P/U Notes	Status	Cust Code	Cust Name
Los Angeles	APHU6554990	CMDUAYN0580968	185500	CMA CGM BRAZIL	04/24/21	04/28/21	04/29/21	05/05/21	05/14/21	Q,	2	Available	ECOCAT	ECU WORLDWIDE - LAX - IMPORT
Los Angeles	APHU6596700	CMDUSIJ0318102	186736	CMA CGM ALEXANDER VO	05/15/21						٩	On Vessel	ECOCA1	ECU WORLDWIDE - LAX - IMPORTS
Los Angeles	APHU6638719	CMDUAYN0657374	184340	APL SENTOSA	04/10/21	04/16/21	04/19/21	04/23/21	05/04/21	٩	٩	Closed	ECOCA1	ECU WORLDWIDE - LAX - IMPORTS
Los Angeles	APRU5796509	CMDUTSYD025529	189212	CSCL AUTUMN	05/10/21	05/14/21	05/18/21	05/24/21	06/02/21	1	٩	Available	ECOCA1	ECU WORLDWIDE - LAX - IMPORTS
Los Angeles	APRU6118527	CDMUTSYD026274	196809	CSCL SPRING	05/25/21							On Vessel	ECOCA1	ECU WORLDWIDE - LAX - IMPORTS
Los Angeles	AP2U3465084	ANLCAEL1038043	193933	DEBUSSY	05/06/21	05/12/21	05/13/21	05/19/21	05/25/21	٩	٩	Closed	ECOCAT	ECU WORLDWIDE - LAX - IMPORTS

By selecting the PU Notes the information is displayed for the user.

Pickup Notes for Container APHU6554990	
STILL ON VESSEL 04-23 (LFD 04-30) APPT: 04-28 18:00	
	ĥ



By selecting any of the AMS HBL, AMS HBL Number is the active link, the user will be directed to the Lot Detail Information Page.

Container Inform	nation													
Location			Status				0	n Vessel						
Container Number			Vessel ETA	λ			0	5/28/21						
Master Bill Number	COSU	29943	37840				Available at Pier							
STG Reference Number	57153	78					Appointment Date							
Vessel Name	s		Appointme	nt Tim	е									
Customer Reference		Available at STG												
							LCL Free T	ime Exp	pires					
			Return Empty Date											
							GO Date							
Warehouse Collect Vi	ew Notes View Outtu	um Rei	port	Create A	lert									
AMS HBL Number	HBL Number	Pcs	Pkg	Lbs	Cbm	Desc	ription	ITD	HL	Hold	Mks Hld	Ship Date	STG Delivery	
KWE0610146001548	SRGPDX00155	36	CTN	926	2.601	PER	FORMANC	POR						
HNLTKRA2100215	PUSSEA21050001	257	CTN	4747	17.856	257	CTNS O	POR						
NLCVSEA21050141	PUSSEA21050002	7	CTN	269	0.436	PRIN	ITED BO						Delivery Quote	
PSEASSKR21050003	BOB	CAT 6G						Delivery Quote						

To view Warehouse Collect or View Notes click blue buttons below.

To view **Print Arrival Notice**, **View Charges**, **ePay Receipt**, **Guarantee Charges**, **Release**, **Release Marks Hold**, **Create Alert**, **or Insurance Certificate** click on buttons to the right.

Home	Containers	ITs	Exports	Air Imports	Air	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage			
CFS Ca	argo Details					Pick Up R	equirem	ents							
Locati	on		Seattle			Status			Not Available						
Contai	ner Number		SZLU9683	127				I	Items in red bel	ow must be	Philit Arrival Nouce				
Maste	r Bill of Lading		COSU6299	437840		Dick Up Ni	imber (Io	h-Lot I	5715378-01	ріскир.	View Charges				
AMS H	IBL Number		KWE06101	46001548		Number)		0-L01 ,	5715576-01		ePay Receip				
House	Bill of Lading		SRGPDX00	155		Customs F	Release		Required at de	estination	Guaran	tee Charnes			
Custor	ner Reference		SRGPDX00	SRGPDX00155			ease	1	Required		Guaran	itee onarges			
Trackii	ng Number					Delivery Or	rder		No		elease				
Pieces	(Man/Rec/Plt)		36 / CTN /	0 PLT		Cargo On H	Hold	No			Release	e Marks Hold			
Weight	t		926 Lbs			Marks Hol	d		No		Cre	ate Alert			
Volum	e		2.601 CBM												
Headlo	bad		No								Insuran	ce Certificate			
Free Ti	ime Expires					Ohiminal									
Cargo	Description		PERFORM	NCE GLOVE	NW:	Snipping	Informa	tion							
			365.40 KG	5		ATA		N/A		Ship Date	N/A				
Wareh	ehouse Collect View Notes					ETA		N/A		Destination	POR				
						Pick Up Agent N/A IT Numbe			IT Number	N/A					
				Pro Number N/A			Load Number	r N/A							
										Trailer Number	N/A				



IT's

By selecting any of the **House Bill** numbers, House Bill # is an active link, the user will be directed to the Lots Information Detail page.

STG	Logistics		AIR CFS	CONTRA	CT LOGISTI	CS CUSTZMIZER	TRA	CK SHIPMED STG SHIE RTATION	NT ABOUT	US NEW	S CAREERS	S CONTACT US
	Search	All L	ocations		▼ fer	House Bill Numbe	r •			Go		
Home Origin A	Containers ITs	Exp	orts Air Imp Destinati	on ALL	Air Erports V Sear	PWS CES	Report	s Aler	ts Bala Due	ince	My Account	STG Brokerage
Origin	House Bill 🛦	Res L	Пад	Dest	IT Cut _A	Customs Accepted	ETD▲	ETAA	ATAA	Load #	STG Ref	Trailer #A
Los Angeles	226620	ſ	3688500	<u>EAZG</u>			12/09/20	12/17/20	12/17/20	<u>2759655</u>	2759206- 01	JBHU275407
Los Angeles	228866	2	3688327	EAZG			12/09/20	12/17/20	12/17/20	2759655	2759206- 07	JBHU275407
Los Angeles	229397		3688525	EAZG			12/09/20	12/17/20	12/17/20	2759655	2759206- 02	JBHU275407
Los Angeles	230978	3	3688502	<u>EAZG</u>			12/09/20	12/17/20	12/17/20	2759655	2759206- 03	JBHU275407
Los Angeles	231219	8	3688589	EAZG			12/09/20	12/17/20	12/17/20	2759655	2759206- 04	JBHU275407
Los Angeles	232648	3	3689120	EAZG			12/09/20	12/17/20	12/17/20	27.59655	2759206- 05	JBHU275407

Exports

Obtain status of Dock Receipts and Outbound Loads.





Tracking

Track cargo receipts using one of the more parameters, such as purchase order or container. Data can be downloaded to Excel.

Home Conta	iners ITs Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
Export Trac	king									
Location	New Jersey - North Bergen	~								
Booking Number										
Lot Number										
Container										
Shipper										
Pro Number			,							
Consignee										
Purchase Order										
Destination										
Manifest										
Date Received	31 to		31							
Show	Lots currently in the wareh	ouse 🗸								
Output Type	Web 🗸									
Search										

Container Loading

Select lots from the warehouse and place them into a container.

Home	Containers	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
Conta	iner Loadin	g										
Locatio	Location + Manifest No + Reference + Carrier Booking + Vessel - Voyage + Sail Date +											
					Νο ορε	en manifes	ts availal	ble.				



Air Imports

Track cargo using one of the parameters, such as Master AWB No.

Home	Containers	ITs	Exports	Air	Air Exporte	PWS	CES	Reports	Alerts	Balance	My	STG
Air Im	port Tracki	ng			LADOTIS					Due	ACCOUNT	DIOXEIAUE
۱ I	ocation Los An	igeles		~								
	Status All	<u>~</u>										
	Carrier											
	Flight											
Master	AWB No											
House	AWB No											
с	ust. Ref											
Co	nsignee											
Origin	Airport											
Hou	se It No	,										
ETA Dat	e Range		31 -	31								
Output	Format Web		~									
Search												

Air Exports

Obtain status of Dock Receipts and Outbound shipments.





Tracking

Track cargo receipts using one of the parameters, such as Purchase Order.

Home	Contai	ners	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
Air Ex	port T	racki	ng										
	Location	New Je	ersey - N	orth Bergen	~		- I						
Boo	king No												
	Lot No												
Tra	nsfer No												
Master	AWB No												
House	AWB No												
	ULD No												
	Pro No												
	Trucker					1							
Fo	orwarder					1							
•	Shipper					1							
Co	nsignee					1							
Purcha	se Order												
Des	stination												
Date F	Received			3	1 -		31						
Rep	ort Type	Histori	cal 🗸										
	Sort By	Lot No		~									
Outpu	t Format	Web 💊	•										
Search							- I						

Export Transfer

Obtain transfer status.

Hor	ne	Containers	ITs	Exports	Air	Air	PWS	CES	Reports	Alerts	Balance	My	STG Brokerage
Ai	r Ex	port Transf	fer										
Cr	eate a	New Transfer											
LO	catior	n ¢Ma	nifest N	0	Reference	\$ (Carrier Bo	oking	+	Vessel - V	/oyage	\$ Sail [Date 🗢
						No ope	n manifes	sts availal	ble.				

PWS (Public Warehousing System)

Manage status of PWS cargo.

Home	Containers	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
Relea Crea	<u>se Order</u> ate a shipping ord	ler from	which wareh	ouse will pick	items from inv	entory and	ship the	m out.				
Repor Run	<u>ts</u> reports on your i	nventory	/ and order hi	story.								



Release Order

Enter PWS release orders.

Home	Containers	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
PWS S	Shipments											
Create a	a New Manifest											
Location	n + Mani	ifest No	\$ I	Reference	÷ Ship 1	Го (Request	ed Ship Date		+ Carrier	\$ Input I	Date ¢
					No op	en manife	sts availat	ole.				

Reports

Available PWS storage reports.

Home	Containers	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
<u>Invent</u> This qua	ory By SKU report comes in a ntities.	summar	ry or detail. Si	ummary lists a	all products by	y custome	r with qua	intities on as (of date. Also	o listed are rese	erved and expe	cted

Detial report lists individual pallets with quantities in inventory including any reserved quantities.

Manifest Activity
Listing of all inbound manifest, outbound releases, or both during a specified time period. Once a manifest is displayed other users can drill down to display details.

SKU Activity Listing of all receipts and shipments for a particular SKU including starting and ending inventory. Details also include manifest, release, and pallet information.

Top Shipto Report Listing of top shipto codes with quantities.

Top Items Report Listing of top SKUs shipped during a period.

On Hold On Hold report

Inventory by Item Reference Brief description

Open Orders/Manifests

Brief description



CES

Obtain status of CES shipments.

	0	IT-	Emerate	A1-	A1-	DWO	050	Descente	Alerte	Palaasa	Mar	OTO.
поте	Containers	115	Exports	AIF	AIr	PWS		Reports	Alerts	Duo	Account	Brokerage
CES 1	racking			mounts	LAUGITS					Due	Account	DIOXEISUE
1	ocation Atlant	a - Corp F	Pkwy	~								
1	Status All	~										
CES	Number											
с –	ontainer											
Master	AWB No											
Custo	mer Ref											
Invoice	Number											
1	Line IT											
ETA Dat	e Range		31 -	31								
Output	t Format Web		~									
Search												

Reports

Users may run on demand reports or schedule reports.



My Scheduled Reports

Home Containers IT	s Exports Air Air Imports Exports	PWS CES	Reports	Alerts	Balance My STG Due Account Brokerage
My Scheduled Repo	rts				
Location All Locations	Report All Reports		♥ Fi	equency	All V Search
Location	Report	Frequency	Report Time	Output Type	Email
Atlanta - Corp Pkwy 🗸	``	Monday 🗸	06 🗸 : 00 🗸	PDF 🗸	
Los Angeles	IN-BONDS CREATED DURING THE PREVIOUS DAY	Daily	06:00	Excel	importsinbonds@docs.econocaribe.com
Los Angeles	IPI INVENTORY IN WHSE + ON ROUTE	Daily	06:00	Excel	importsinbonds@docs.econocaribe.com
Los Angeles	IPI INVENTORY IN WHSE + ON ROUTE	Daily	06:00	Excel	rsanchez@ecuworldwide.us
Los Angeles	IN WAREHOUSE + IPI + P/U WITHIN 3 DAYS	Monday	11:00	Excel	rsanchez@econocaribe.com



Please reference our Reports tutorial for report scheduling instructions. Tutorial are located in STG Logistics Home page. Click on **How To** and scroll down to **Customer Web Tutorials**:

6				TRACK S	SHIPMENT	ABOUT US	NEWS CARE	ERS CONTACT US	^
SIGLOG	Stics			ST	G SHIELD	TRAC	K SHIPMENT	SIGN OUT	- 1
	OCEAN CFS	AIR CFS	CONTRACT LOGISTICS	CUSTOMIZED TRANSPORTAT		IOW TO	LOCATIONS	TECHNOLOGY	- 1
	Search A	All Locations	✓ for Ho	use Bill Number 🗸			Go		

Alerts

Schedule Alerts from the Alerts tab

Hom	e	Containers	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My	STG Brokerage
Loc	atior		Ale	t Name		Deactivate on			For	Status	Ema	il A	ction
No a	alerts	s scheduled											
Ad	d ale	ert											

Balance Due

Balance Due tab will bring you to your invoice statement.

Home	Containers	ITs	Exports	Air Imports	Air	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
Locatio	n		Los	s Angeles	~		Current			625,351	.64	
Accour	nt Number		ECC	DCA1			30-60			393,938	.70	
Custon	ner Name		STO	WEB TEST			60-90			122,903	.69	
Total O	utstanding Bala	ance	1,14	47,684.51			Over 90)		5,490.48	3	
Search b	y Invoice Num	ber 🗸			Go Print inv	voices by	date:		31	Print		
Invoice	Number	Print Invoi	ce Dat	e	Reference		Master BL	No	Ηοι	ise BL No	Outstanding	g Balance
700364	1880		01/	11/2021	157222		MEDUNNO	89341				70.00
700364	1906		01/	11/2021	U20162802		HLCUEUR2	2010DKUT0	U20	162802		145.00
700364	2430		01/	11/2021	TYOLAX09208		ONEYTY9N	A6993600	TYC	DLAX09208		145.00
700364	3322		01/	12/2021	MAALAX06212		HDMUBUW	VB5067721	MA	ALAX06212		145.00
700364	3325		01/	12/2021	MAALAX06214		номивии	VB5067721	MA	ALAX06214		158.85
700364	3327		01/	12/2021	MAALAX06213		HDMUBUW	VB5067721	MA	ALAX06213		251.26
700364	3330		01/	12/2021	MAALAX06192		номивии	VB5067652	MA	ALAX06192		159.21
700364	3362		01/	12/2021	SHLAX20018604	в	WHLC027/	4691413	SHL	AX20018604B		145.00
700364	3436		01/	12/2021	OSALAX09174		ONEYTY9N	MA2969500	OS/	ALAX09174		162.57
700364	3441		01/	12/2021	LEHLAX03179		CMDUANT	1373391	LEH	LAX03179		180.00



Please refer our Balance Due tutorial. Tutorial are located in STG Logistics Home page. Click on **How To** and scroll down to **Customer Web Tutorials**:

STGLog	istics			TRACK SHIPME	ENT ABOUTUS	NEWS CARE	EERS CONTACT US
	OCEAN CFS	AIR CFS	CONTRACT LOGISTICS	CUSTOMIZED TRANSPORTATION	HOW TO	LOCATIONS	TECHNOLOGY
	Search 🥻	All Locations	✓ for Ho	use Bill Number 🗸		Go	

My Account

G	Containers	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
ID	stgexpweb1											
r Name	STG WEB TE	ST										
count	ECOCA1											
hange P Change	Password e your passwo	rd.										
<mark>aintain</mark> Display,	User List , add, and edit	users.										

The **MY ACCOUNT** tab is where you will manage your user access. If you are logged in with admin rights, you will have the ability to "Maintain User List" feature to manage the web accounts for your customer code.

Change Password

Home Containers	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
Change Passwo	rd										
Account Number											
User ID											
Enter new password											
Confirm new password											
Change Password											



Maintain User List

Click on the edit button to manager user logins.

Iome Containers II	's Exports Air	Air Exporte	PWS CES	Reports Alerts	Balance Due	My STG Account Brokerage
Maintain Users						
User	Name		Admin	Last Login		Action
OceanBNZ						20
ecoca1adm			Y			III 😆
stgexpweb1			Y			28

NOTE: ONLY ADMIN USERS HAVE THE ABILITY TO EDIT OTHER WEB LOGINS

Grant the appropriate access to your users.

Home	Contai	ners	ITs	Exports	Air Imports	Air Exports	PWS	CES	Reports	Alerts	Balance Due	My Account	STG Brokerage
Edit U	ser												
Account	Number												
	User ID												
	Name	TEST											
Email	Address	TEST											
		Allow	/ View o	f Outturn Re	ports								
		Allow View of Account Balance											
		Allow View of IT Reports											
		Allow View of Reports											
	Allow E-Guarantees												
Freight Releases													
		ONor	ne										
		IIA®	Release	s									
		OLoc	al Relea	ases Only									
		Oinla	nd Rele	ases Only									
Save Us	er Cha	nge Pas	sword										



STG Brokerage

Manage Transportation.

Home Rate Quote Trace Enter	e the Difference	2			×	_	≗ ∓ V	Velcome ECU /
Trace Options		Ŧ	Starts With			Tag Excel	🕞 Em	nail 🛛 😂 Prin
P	Deliver By		• Q	C. Trace	3 Refresh	ace.		
								No items to displ